

# Loggermaster's Privacy Notice

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Loggermaster knows you care how information about you is used and shared, and we appreciate your trust that we'll do so carefully and sensibly. This notice describes our privacy policy. By visiting Loggermaster website, you're accepting the practices described in this Privacy Notice.

## Information that Loggermaster Gathers

The information we learn from customers helps us personalize and continually improve our services. Here are the types of information we gather.

- **Information You Give Us:** We receive and store any information you enter on our Web site or give us in any other way. You can choose not to provide certain information, but then you might not be able to take advantage of many of our features. We use the information you provide for such purposes as responding to your requests, sending you notification and improving our services, and communicating with you.
- **Your device(s) uploads:** Your device(s) uploads all measurements, time, possible errors, on time, error time and analysis results made by them to our database frequently. We use this information to provide you with logs and graphs.
- **Automatic Information:** We receive and store certain types of information whenever you interact with us. For example, like many Web sites, we use "cookies," and we obtain certain types of information when your Web browser accesses Loggermaster or LoggerFlex websites.
- **Mobile:** When you download or use apps created by LoggerFlex or its subsidiaries, we may receive information about your location and your mobile device, including a unique identifier for your device. We may use this information to provide you with location-based services, such as advertising. Most mobile devices allow you to turn off location services.
- **E-mail Communications:** To help us make e-mails more useful, we often receive a confirmation when you open an e-mail from us if your computer supports such capabilities.

## Loggermaster's information sharing policy

Information about our customers is an important part of our business, and we're not in the business of selling it to others. Your data might be used for analysis of our service to improve quality and security of our services.

We share customer information only as described below and with associated companies named before.

**Associated companies:** our associated companies who supply you with our hardware may have access to your information for customer service purposes.

**Promotional Offers:** Sometimes, we send offers to selected groups of our customers.

**Business Transfers:** As we continue to develop our business, we might sell or buy stores, subsidiaries, or business units. In such transactions, customer information generally is one of the transferred business assets but remains subject to the promises made in any pre-existing Privacy Notice (unless, of course, the customer consents otherwise). Also, in the unlikely event that LoggerFlex or substantially all of its assets are acquired, customer information of course will be one of the transferred assets.

**Protection of LoggerFlex and Others:** We release account and other personal information when we believe release is appropriate to comply with law; enforce or apply our Conditions of Use and other agreements; or protect the rights, property, or safety of LoggerFlex or our associated companies, our users, or others. This includes exchanging information with other companies and organizations for fraud protection. Obviously, however, this does not include selling, renting, sharing, or otherwise disclosing personally identifiable information from customers for commercial purposes in violation of the commitments set forth in this Privacy Notice.

**With Your Consent:** Other than as set out above, you will receive a notice when information about you might go to third parties, and you'll have an opportunity to choose not to share the information.

## Information Security

We work to protect the security of your information during transmission by using Secure Sockets Layer (SSL) software, which encrypts information you enter.

It's important for you to protect against unauthorized access to your password and your computer. Be sure to sign off when you've finished using a shared computer.

## Accessible information:

Loggermaster gives you access to a broad range of information about your account and data uploaded by your devices and analysis generated automatically by LoggerFlex. You will have access to detailed readings of your devices, viewable and downloadable through your account. Although you will not have access to un-processed data uploaded from your device.

**Age restrictions:** LoggerFlex does not sell products for purchase by children. We sell children's products for purchase by adults. If you're under 18, you may use Loggermaster only with the involvement of a parent or guardian.

## Right to be forgotten

You can always delete a device under your account. By doing this all the history records of that device will be erased from our database permanently. Please be advised that this procedure is irreversible. Obviously, you can always claim back your device by entering its Serial number and DUID, but history of the records will not be recoverable. To keep sure all the records in internal memory of your devices is wiped out you need to sync the device with the server via Wi-Fi after un-claiming it under your account. Although all the transactions between your device and server is encrypted using SSL protocol, we recommend assigning a hot-spot password to your device using the "edit" feature on the Loggermaster website. Also, we strongly recommend using https version of our web-based application to protect your data from being intercepted or stolen. If you need to delete your account itself, please un-claim all the devices under your account and then send an email with the subject "Delete" to [Support@loggerflex.com](mailto:Support@loggerflex.com).

## Conditions of Use, Notices, and Revisions

If you choose to visit Loggermaster, your visit and any dispute over privacy is subject to this Notice and our Conditions of Use, including limitations on damages, and arbitration of disputes.

Our business changes constantly, and our Privacy Notice and the Conditions of Use will change also. We may e-mail periodic reminders of our notices and conditions, but you should check our Web site frequently to see recent changes. Unless stated otherwise, our current Privacy Notice applies to all information that we have about you and your account. We stand behind the promises we make and will never materially change our policies and practices to make them less protective of customer information collected in the past without the consent of affected customers.